



aioffice
Call Management



aioffice SE is the perfect small business call management solution offering a return on investment in less than 3 months.

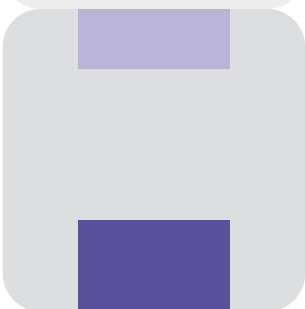
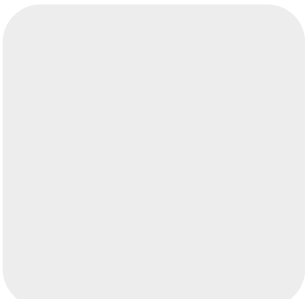
aioffice SPECIAL EDITION

aioffice SE is the latest release from Oak adding to their market leading call management range of solutions. Allowing the user to track call costs and traffic throughout the business.

The automation of the management of a company's telephone system will reduce overheads and will mean maximisation of the effective use of the communications within the business.

User Benefits:

- Self-installing
- Comprehensive management reports
- Reports can be previewed on screen
- Straightforward web interface
- Reports are available to email as required
- Full range of standard carrier reports included
- Each extension can be named and placed into Departments/Groups. Groups can then become part of other Groups to create a Group Hierarchy. Reports can then be chosen which use the Group Hierarchy to present Summary or Itemised Call information





Easy to use

- Online reporting with a comprehensive range of reports available



User Friendly

- The reporting tools are easy to set up and run with minimal training
- Reports can be provided in a range of formats including PDF and HTML



Report delivery

- Once a report has been configured it can be set to run automatically at predefined intervals and delivered to each user by email
- Reports can be set to be delivered to defined users as required



Comprehensive range of reports

- There are a comprehensive range of Cost, Response and Traffic reports which can be viewed in either Summary, Itemised Calls, or Departmental/Group formats
- aioffice SE reports include all a small end user needs to manage their phone system



Product Features:

- Modern and intuitive user interface
- Comprehensive range of reports
- Powerful report scheduler that allows the automated delivery of reports by email to selected users
- Collection of CILE/SMDR information by IP across your LAN, serial connection to traditional switches, by CSV import or by ODBC connection to a switch call database
- Comprehensive range of Carrier Costing Tables with regular updates
- Web reports is simple to install with no extra software required on the client computer
- Easy remote access to web reports via the internet
- Full Help Desk support, 24-hour cover on request
- Full installation package included
- Compatible with Windows XP Pro, Windows 2003, Windows 2000

Available as:

- Full Installation Package** – including project management, installation at customer site on customer supplied PC, user training, printed user manual and our comprehensive Level 2 Service Level Agreement
- Software Only Package** – available from Oak authorised resellers with full training and Level 2 Service Level Agreement

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